

People with disabilities can get needed reasonable accommodations/ modifications to get the COVID-19 vaccines and/or obtain information about receiving the COVID-19 vaccine. This flyer explains who can request a reasonable accommodation/modification, examples of reasonable accommodations and modifications, how to request them, and what to do if your request is denied.

## Q) Who is eligible for a reasonable accommodation/modification in order to have access to the COVID-19 Vaccine?

A) Under disability rights laws like the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act (Section 504), and Connecticut state law, individuals with disabilities can get needed reasonable accommodations/ modifications of programs, activities, and services from state and local governments and certain private entities like a hospital or clinic.

## Q)Who is eligible for a reasonable accommodation/modification in order to have access to the COVID-19 Vaccine?

- A) You can request reasonable accommodations and/or modifications that are individualized to meet your specific needs. Some examples, include, but are not limited to:
  - Extra persons to assist (such as trained PMT personnel)
  - Extra time before and after the appointment
  - Ample space for those using assistive devices
  - Have a family member or support person assist me
  - Sensory free environment
  - Interpreter such as American Sign Language
  - An in-home vaccination

- Medical transportation to and from a vaccination site
- Modifications in policies and procedures to obtain the vaccine
- Bringing a service animal to a vaccination site
- Information should be provided in a variety of accessible formats, such as American Sign Language, braille, and easy-to-read materials with large text and pictures or visual cues.

**Vaccination locations must also be accessible** to people with disabilities consistent with disability rights statutes such as the ADA, Section 504, and Connecticut state law. For example, accessible parking spaces, ramps, and handrails should be available at the vaccination clinic. Service animals must be allowed in the clinic and remain with their handlers.

## How do I request an accommodation in Connecticut?

- 1. Call your Local Health Department directly. Use this link to look up your Local Health Administration <u>https://portal.ct.gov/DPH/Local-</u> <u>Health-Admin/LHA/Local-Health-Administration---Site-Map</u>
- 2. Explain to the health department you need to get a COVID vaccine and you need assistance. You will have to explain what type of assistance you need.
- 3. If you do not get a call back or they tell you they cannot accommodate your needs, please call Disability Rights Connecticut to request assistance at (860) 297-4300 (voice) or (800) 842-7303 (toll-free CT) or (860) 509-4992 (videophone) or email <u>Siobhan.Morgan@Disrightct.org</u> directly.